

CONTACT

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SKILLS

Fluent in French & English
Project Management
AGILE Methodology
Support Model implementation
Good contact with client
Critical thinking

Good knowledge of:
- System (Linux and Windows),
- Networking,
- Infrastructure,
- Virtualization

Average knowledge of databases,
programming and DevOps

EDUCATION

Expert in Computer Science and
Information Technology
Master - EPSI Montpellier, 2017 – EQF7

Systems and Networks
Administrator
Bachelor - EPSI Montpellier, 2015 – EQF6

CERTIFICATIONS

SCRUM MASTER (PSM1)
Scrum.org
2020

ENGLISH TOEIC
Score: 950/990
2016

VMWARE VTSP
VMWare Technical Sales Professional
2017

VEEAM VMTSP
Veeam Technical Sales Professional
2017

DELL EMC
Servers, Storage, Network
2017

CISCO
CCNA3 / CCENT
2016

BORIS THERASSE

IT Project Manager

IT EXPERIENCE

SERVICE LINE LEADER (SLL)

Daily coordination of Support activities for Airbus Aircraft "LEGAL" domain, 21 applications on 3 environments (PROD, VAL, INT).
Creation and implementation of a Support Model.
Change Management and Problem escalation to editors

Airbus Aircraft, Toulouse
December 2019 – Current
On behalf of **CGI Toulouse**

BUSINESS SUPPORT MANAGER

Managing L2 and L3 teams (15 agents)
Airbus Click n' Buy, procurement solution (COUPA)
With L3 team in France, formation of a L2 team in Spain
Identification and transfer of the procedural activity to L2 team.

Airbus Aircraft, Toulouse
May 2019 – December 2019
On behalf of **CGI Toulouse**

INFRASTRUCTURE PROJECT MANAGER

Management of infrastructure-related topics
Project planning and follow-up with the expert team (10 people)
- Implementation of a VMware update - several hundred servers
- Urbanization of datacenter equipment

La Banque Postale, Toulouse
January 2019 – May 2019
On behalf of **CGI Toulouse**

PRODUCT OWNER

Proxy Product Owner with Full AGILE methodology
Interfaces with numerous existing tools
Identifying Key Users needs for 4 Airbus departments
Sprints review, US validation with Singapore main user

Airbus Aircraft, Toulouse
June 2018 – January 2019
On behalf of **ALTEN Toulouse**

PRE-SALES ENGINEER

Pre-sale on DELL's SERVICES for on-site delivery and installation
Identifying and evaluating the customer's needs
Transformation of requirements to a SOW (Statement Of Work)
Assessment of needed skills for delivery and Man/days estimation

DELL EMC, Montpellier
January 2017 – June 2018
On behalf of **DSMI Montpellier**

End of the training, graduation in System&Network Engineering

PRE-SALES ENGINEER

Responses to calls for tender, qualification of needs, 100% open-source solutions, project management, internal organization (tools and processes), customer presentation.

Ovea, Montpellier
2014 – 2016
Apprenticeship 2 years

SELF-EMPLOYED

Audits and implementation of high availability cloud infrastructures

Archcloud, Montpellier
2014 – 2018

SYSTEM ADMINISTRATOR TRAINEE

Audit and implementation of a Linux cloud architecture "Big Data", Scalable, LoadBalancing Web, DB master/master replication

Eval&Go, Montpellier
2014
3 months Internship

SYSTEM ADMINISTRATOR TRAINEE

Linux & Windows system administration

Nétia (Orange), Claret
2013
4 months Internship

Started System&Network Engineer Training in 2012 (for 5 years)

SALES EXPERIENCE

HERITAGE ADVISOR

Investment consulting, tax exemption, sale by appointment

ICA Patrimoine, Montpellier, 2011, 5 months

SALES REPRESENTATIVE

Sale of water softeners by appointment

SunWater, Montpellier, 2009, 1.5 year

SALES REP / HEAD OF SALES

Door-to-door prospection, recruitment, training, reports.

Poweo, Nîmes, 2007-2008, 1.5 year

PHONING AGENT

Phoning: Prospection, customer retention, sale (SFR)

Téléperformance, Montpellier, 2007, 6 months

Diploma of BAC STI génie mécanique in 2006 (High School)